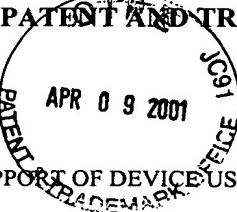


#2

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

IN RE APPLICATION OF: Tetsuro MOTOYAMA et al.
 SERIAL NO: 09/756,120
 FILED: 01/09/01
 FOR: METHOD AND SYSTEM OF REMOTE SUPPORT OF DEVICE USING E-MAIL

GAU: 2171
EXAMINER:

INFORMATION DISCLOSURE/RELATED CASE STATEMENT UNDER 37 CFR 1.97

ASSISTANT COMMISSIONER FOR PATENTS
WASHINGTON, D.C. 20231

SIR:

Applicant(s) wish to disclose the following information.

REFERENCES

- The applicant(s) wish to make of record the references listed on the attached form PTO-1449. Copies of the listed references are attached, where required, as are either statements of relevancy or any readily available English translations of pertinent portions of any non-English language references.
- A check is attached in the amount required under 37 CFR §1.17(p).

RELATED CASES

- Attached is a list of applicant's pending application(s) or issued patent(s) which may be related to the present application. A copy of the patent(s), together with a copy of the claims and drawings of the pending application(s) is attached along with PTO 1449.
- A check is attached in the amount required under 37 CFR §1.17(p).

CERTIFICATION

- Each item of information contained in this information disclosure statement was cited in a communication from a foreign patent office in a counterpart foreign application not more than three months prior to the filing of this statement.
- No item of information contained in this information disclosure statement was cited in a communication from a foreign patent office in a counterpart foreign application or, to the knowledge of the undersigned, having made reasonable inquiry, was known to any individual designated in 37 CFR §1.56(c) more than three months prior to the filing of this statement.

DEPOSIT ACCOUNT

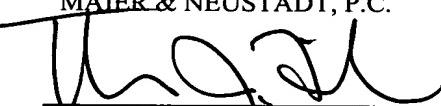
- Please charge any additional fees for the papers being filed herewith and for which no check is enclosed herewith, or credit any overpayment to deposit account number 15-0030. A duplicate copy of this sheet is enclosed.



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Respectfully submitted,

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 Registration No. 34,648

 Thomas J. Fisher
 Registration No. 44,681

Form PTO 1449 (Modified)			U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE		ATTY DOCKET NO. 198775US2		SERIAL NO. 09/756,120	
LIST OF REFERENCES CITED BY APPLICANT			APPLICANT Tetsuro MOTOYAMA et al.					
			FILING DATE 01/09/01		GROUP 2171			
U.S. PATENT DOCUMENTS								
EXAMINER INITIAL		DOCUMENT NUMBER	DATE	NAME	CLASS	SUB CLASS	FILING DATE IF APPROPRIATE	
	AA	5,412,779	05/02/95	MOTOYAMA				
	AB	5,537,554	07/16/96	MOTOYAMA				
	AC	5,819,110	10/06/98	MOTOYAMA				
	AD	5,544,289	08/06/96	MOTOYAMA				
	AE	5,818,603	10/06/98	MOTOYAMA			RECEIVED	
	AF	5,568,618	10/22/96	MOTOYAMA				
	AG	5,649,120	07/15/97	MOTOYAMA			APR 10 2001	
	AH	5,774,678	06/30/98	MOTOYAMA				
	AI	5,909,493	06/01/99	MOTOYAMA			Technology Center 2100	
	AJ	5,887,216	03/23/99	MOTOYAMA				
	AK	6,085,196	07/04/00	MOTOYAMA et al.				
	AL							
	AM							
	AN							
FOREIGN PATENT DOCUMENTS								
		DOCUMENT NUMBER	DATE	COUNTRY	TRANSLATION		YES	NO
	AO							
	AP							
	AQ							
	AR							
	AS							
	AT							
	AU							
	AV							
OTHER REFERENCES (Including Author, Title, Date, Pertinent Pages, etc.)								
	AW							
	AX							
	AY							
	AZ							
Examiner					Date Considered			
*Examiner: Initial if reference is considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.								

RECEIVED

APR 10 2001

Technology Center 2100



LIST OF RELATED CASES

<u>Docket Number</u>	<u>Serial or Patent No.</u>	<u>Filing or Issue Date</u>	<u>Status or Patentee</u>
PER CLIENT	07/902,462	06/19/92	UNKNOWN
PER CLIENT	07/549,278	07/06/90	UNKNOWN
5244-0024-37 FWC I	5,412,779	05/02/95	MOTOYAMA
5244-0026-37 CONT	5,537,554	07/16/96	MOTOYAMA
5244-0027-37	5,819,110	10/06/98	MOTOYAMA
5244-0029-37 CONT	5,544,289	08/06/96	MOTOYAMA
5244-0031-2	5,818,603	10/06/98	MOTOYAMA
5244-0032-37 CONT	5,568,618	10/22/96	MOTOYAMA
5244-0037-37 CONT	5,649,120	07/15/97	MOTOYAMA
5244-0042-2X CONT	5,774,678	06/30/98	MOTOYAMA
5244-0047-2X	5,909,493	06/01/99	MOTOYAMA
5244-0050-2X	5,887,216	03/23/99	MOTOYAMA
5244-0051-2X DIV	08/738,659 /	10/30/96	PENDING
5244-0052-2X DIV	08/738,461 /	10/30/96	PENDING
5244-0054-2X	08/883,492 /	06/26/97	PENDING
5244-0067-2X	6,085,196	07/04/00	MOTOYAMA et al.
5244-0068-2X	08/997,705 /	12/23/97	ALLOWED
5244-0070-2X CONT	08/916,009	08/21/97	PENDING
5244-0082-2X DIV	09/108,705	07/01/98	PENDING

5244-0083-2X DIV	09/107,989 ✓	07/01/98	PENDING
5244-0084-2X	09/192,583 ✓	11/17/98	PENDING
5244-0089-2X CONT	09/190,460	11/13/98	ALLOWED
5244-0092-2	09/311,148 ✓	05/13/99	PENDING
5244-0093-2	09/408,443 ✓	09/29/99	PENDING
5244-0094-2	09/407,769 ✓	09/29/99	PENDING
5244-0099-2X	09/393,677 ✓	09/10/99	PENDING
5244-0104-2X	09/440,692 ✓	11/16/99	PENDING
5244-0105-2X	09/440,647 ✓	11/16/99	PENDING
5244-0106-2X	09/440,646 ✓	11/16/99	PENDING
5244-0108-2	09/440,693 ✓	11/16/99	PENDING
5244-0109-2	09/440,645 ✓	11/16/99	PENDING
5244-0114-2	09/520,368 ✓	03/07/00	PENDING
5244-0116-2	09/542,284 ✓	04/04/00	PENDING
5244-0117-2X CONT	09/457,669 ✓	12/09/99	PENDING
5244-0121-2	09/453,934 ✓	05/17/00	PENDING
5244-0122-2	09/453,935 ✓	05/17/00	PENDING
5244-0125-2	09/453,936 ✓	05/17/00	PENDING
5244-0126-2	09/453,937 ✓	05/17/00	PENDING
5244-0129-2	09/575,702 ✓	07/12/00	PENDING
5244-0130-2	09/575,710 ✓	07/25/00	PENDING
194901US2	09/668,162 ✓	09/25/00	PENDING
194536US2	09/782,164 ✓	02/14/01	PENDING

194538US2	09/782,083	02/14/01	PENDING
194539US2	09/782,064	02/14/01	PENDING
194543US2	09/782,187	02/14/01	PENDING
198775US2*	09/756,120	01/09/01	PENDING

*Present application; listed for information.
GJM/sdj